

## **Roche statement regarding UK diagnostics products supply issue**

**Basel, 7 October 2020**

As a global leader in healthcare we take our role in providing vital diagnostics solutions to patients around the world extremely seriously.

There has been a technical issue with the equipment in our new Distribution Centre in Sussex, England, that supplies the UK and Ireland with diagnostics products. This has resulted in a temporary disruption and some delays in distribution of products to UK and Ireland customers.

This issue relates to a local site move of product distribution and only affects the UK and Ireland. The supply of our diagnostic solutions to other countries is not affected. The production of our diagnostics products and solutions is not affected. Roche Pharmaceuticals product supply is also not affected.

This has not and will not affect our ability to supply COVID-19 tests in the UK. We have been in contact with all impacted UK and Ireland customers and are working closely with the NHS in England, Wales, Scotland and Northern Ireland, and the HSE in Ireland, to minimise the impact on critical services which rely on our products - including cancer, cardiac and infectious diseases.

We know how critical our diagnostics products are for our customers and, more importantly for patients, and our team in the UK Distribution Centre is working night and day to ensure normal services are resumed as soon as possible. We are confident that the plans we have put in place will deliver significant improvements by the weekend to the supply of the tests affected by these logistical issues. We will be well on the way to resolution by the end of next week.

### **About Roche**

Roche is a global pioneer in pharmaceuticals and diagnostics focused on advancing science to improve people's lives. The combined strengths of pharmaceuticals and diagnostics under one roof have made Roche the leader in personalised healthcare – a strategy that aims to fit the right treatment to each patient in the best way possible.

Roche is the world's largest biotech company, with truly differentiated medicines in oncology, immunology, infectious diseases, ophthalmology and diseases of the central nervous system. Roche

is also the world leader in in vitro diagnostics and tissue-based cancer diagnostics, and a frontrunner in diabetes management.

Founded in 1896, Roche continues to search for better ways to prevent, diagnose and treat diseases and make a sustainable contribution to society. The company also aims to improve patient access to medical innovations by working with all relevant stakeholders. More than thirty medicines developed by Roche are included in the World Health Organization Model Lists of Essential Medicines, among them life-saving antibiotics, antimalarials and cancer medicines. Moreover, for the eleventh consecutive year, Roche has been recognised as one of the most sustainable companies in the Pharmaceuticals Industry by the Dow Jones Sustainability Indices (DJSI).

The Roche Group, headquartered in Basel, Switzerland, is active in over 100 countries and in 2019 employed about 98,000 people worldwide. In 2019, Roche invested CHF 11.7 billion in R&D and posted sales of CHF 61.5 billion. Genentech, in the United States, is a wholly owned member of the Roche Group. Roche is the majority shareholder in Chugai Pharmaceutical, Japan. For more information, please visit [www.roche.com](http://www.roche.com).

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