

Counterfeit Tamiflu

US residents: please visit www.tamiflu.com for further information

Counterfeit Tamiflu

- Counterfeiting is a crime. Roche takes the issue of counterfeit medication and the implications for public health and safety extremely seriously
- Roche advises against purchasing medicines without a consultation from your doctor and encourages patients to get Tamiflu from licensed pharmacies
- Counterfeit drugs can pose a number of risks, may be ineffective, and contain harmful ingredients
- Counterfeit drugs may not meet the strict quality standards imposed by regulatory authorities and legitimate manufacturers

Roche has and will continue to do all it can to preserve the reliability of Tamiflu. The company has undertaken steps to increase the likelihood that counterfeit product can be identified. Similarly, there are a number of steps consumers can take to protect themselves from the threats posed by counterfeit drug. Roche offers the practical suggestion listed below to help people ensure they receive only authentic Tamiflu antiviral medication.

Obtain a diagnosis and prescription from a doctor

- Patients are advised to see a doctor as soon as symptoms suggestive of influenza occur, such as sudden onset of fever, nausea, headache, congestion and cough
- Prescription medications cannot be dispensed without a valid prescription.

Purchase only from a credible pharmacy

- The best way to avoid counterfeit medicine is to obtain prescription medicines from a reputable pharmacy or from your doctor.
- Roche advises patients against purchasing medicines via the internet.


Inspect the package




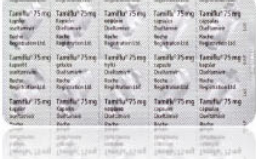


- Check the packaging and label and look for the features described below.
- Tamiflu comes in four different formulations:



1. Tamiflu® 75mg (capsules)
2. Tamiflu® 45mg (capsules) New Packs only
3. Tamiflu® 30mg (capsules) New Packs only
4. Tamiflu® dry powder for suspension 12 mg/ml


- If you have any doubts or suspicions about a product you have purchased, contact your pharmacist or physician immediately

Identification of Tamiflu Capsules (ex US)

Packaging	75 mg Capsules	45 mg Capsules	30 mg Capsules
Option 1 New Packs Carton Front Face	 <p>White cardboard box with the wording 'Tamiflu®', 'hard capsules' and 'Oseltamivir', written clearly in black on the front with a Roche logo in the bottom right hand corner. The strength identifier '75 mg' is written in black within a horizontal yellow strength identifier bar.</p> <p>The right hand flap of the pack has an expiry date, batch number and, depending on the country, a date of manufacture embossed into the pack. In addition the side of the pack has a distinctive logo.</p>	 <p>White cardboard box with the wording "Tamiflu®", 'hard capsules' and 'Oseltamivir', written clearly in black on the front with a Roche logo in the bottom right hand corner. The strength identifier '45 mg' is written in black within a horizontal pink strength identifier bar.</p> <p>The right hand flap of the pack has an expiry date, batch number and, depending on the country, a date of manufacture embossed into the pack. In addition the side of the pack has a distinctive logo.</p>	 <p>White cardboard box with the wording 'Tamiflu®', 'hard capsules' and 'Oseltamivir', written clearly in black on the front with a Roche logo in the bottom right hand corner. The strength identifier '30 mg' is written in black within a horizontal green strength identifier bar.</p> <p>The right hand flap of the pack has an expiry date, batch number and, depending on the country, a date of manufacture embossed into the pack. In addition the side of the pack has a distinctive logo.</p>

<p>Blister</p>	 <p>The box contains a single blister package containing 10 Tamiflu capsules, which are a distinct yellow and light grey colour.</p> <p>Each blister contains one capsule which can be seen through the transparent outer layer. Each capsule is printed with the words 'Roche 75 mg'.</p>	 <p>The box contains a single blister package containing 10 Tamiflu capsules, which are all white in colour.</p> <p>Each blister contains one capsule which can be seen through the transparent outer layer. Each capsule is printed with the words 'Roche 45 mg'.</p>	 <p>The box contains a single blister package containing 10 Tamiflu capsules, which are a distinct yellow colour.</p> <p>Each blister contains one capsule which can be seen through the transparent outer layer. Each capsule is printed with the words 'Roche 30 mg'.</p>
<p>Foil</p>	 <p>On the reverse side of the aluminium foil of the capsule blister pack, are the words 'Tamiflu[®]', 'capsules', 'oseltamivir' and 'Roche Registration Ltd' in black.</p> <p>In some cases, they also contain the Roche hexagon.</p> <p>Alongside the word 'Tamiflu[®]', '75 mg' is written in black.</p> <p>The first five digits of the batch number on the outside packaging should match the batch number on the foil.</p>	 <p>On the reverse side of the aluminium foil of the capsule blister pack, are the words 'Tamiflu[®]', 'capsules', 'oseltamivir' and 'Roche Registration Ltd' in black.</p> <p>In some cases, they also contain the Roche hexagon.</p> <p>Alongside the word 'Tamiflu[®]', '45 mg' is written in pink.</p> <p>The first five digits of the batch number on the outside packaging should match the batch number on the foil.</p>	 <p>On the reverse side of the aluminium foil of the capsule blister pack, are the words 'Tamiflu[®]', 'capsules', 'oseltamivir' and 'Roche Registration Ltd' in black.</p> <p>In some cases, they also contain the Roche hexagon.</p> <p>Alongside the word 'Tamiflu[®]', '30 mg' is written in green.</p> <p>The first five digits of the batch number on the outside packaging should match the batch number on the foil.</p>

<p>Option 2 Original Packs Carton Front Face</p>	<p>Original Packaging still in most countries</p>  <p>White cardboard box with the wording 'Tamiflu[®]', 'Capsules hard' and 'Oseltamivir', written clearly in dark blue on the front with a green hexagon and the Roche logo.</p> <p>The strength identifier 75mg is written in dark blue.</p> <p>The right hand flap of the pack has an expiry date, batch number and, depending on the country, a date of manufacture embossed into the pack. In addition the side of the pack has a distinctive logo.</p>	<p>New Packaging Only see above</p>	<p>New Packaging Only see above</p>
<p>Blister</p>	 <p>The box contains a single blister package containing 10 Tamiflu capsules, which are a distinct yellow and light grey colour.</p> <p>Each blister contains one capsule which can be seen through the transparent outer layer.</p> <p>Each capsule is printed with the words 'Roche 75mg'.</p>	<p>New Packaging Only see above</p>	<p>New Packaging Only see above</p>
<p>Foil</p>		<p>New Packaging Only see above</p>	<p>New Packaging Only see above</p>

	 <p>On the reverse side of the aluminium foil of the capsule blister pack, are then words 'Roche' and 'Tamiflu® 75mg'. In some cases, they also contain the Roche hexagon'. Text is in blue.</p> <p>The first five digits of the batch number on the outside packaging should match the batch number on the foil.</p>		
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The US packaging is different, please visit www.tamiflu.com for more details.

Identification of Tamiflu® suspension



Identification of Tamiflu Capsules (ex US)

- The US packaging is different, please visit www.tamiflu.com for more details.

Identification of Tamiflu®suspension

What is Roche doing to identify counterfeiting?

- Roche continues to explore and implement new technological developments to deter counterfeiting.
 - Roche monitors web sales and has undertaken assessments of product purchased on the web, including in collaboration with governments
- Roche has put measures in place that make counterfeiting both more difficult to accomplish and easier to spot.
 - Roche has placed identifiers onto the packaging of Tamiflu to help assist in identifying counterfeit product
- Counterfeit drugs pose a number of risks, and your feedback is important to us. If you suspect the product you have purchased maybe counterfeit then please contact your local Roche office. Or via email by clicking on the link http://www.roche.com/contact_form.html